

Breakout Session Takeaways

Session Title: Event Cancellation, Modification, and

Strategy

Presenter(s): Michelle La Sala

Contact Info: Michelle@blisteringpace.com

1. Be the expert on the subject matter

- 2. Understand the implications of a cancellation or a modification before you need to cancel or modify
- 3. Leverage your strong relationships with public agency partners
- 4. Don't rush communications, tell your audience only what you can
- 5. Always tell participants when you will provide an update, even if there is no new information to share